

Frequently Asked Questions (FAQ)

Q. How much does it cost to Sponsor a family including the gifts and food?

- A.** It depends on the size of the family, number of children or adults, where you shop for your food, etc. To give you a rough idea we estimate the following costs
- Family size of 2-3 aprox. \$250
 - Family size of 4-5 aprox. \$400
 - Family size of 6-8 aprox. \$600+
 - Single Senior aprox. \$150

Q. I am matched with a family but cannot get a hold of them by phone?

- A.** If you haven't got a hold of your family within 2 weeks of trying or by December 9th please contact the Christmas Bureau.

Q. Can I wrap the gifts?

- A.** Absolutely!

Q. How can we help a family or senior this Christmas if we cannot afford the minimum requirements?

- A.** We would still love for you to be able to connect and bless a family in need this Christmas. If you cannot meet the minimum requirements the Christmas Bureau can supplement food and/or gifts. Please call to let us know.

Q. What kind of food should I include in the Christmas Hamper?

- A.** First take a look at your matched family's food information on their application sheet. It will list the food requests and any allergies. Also, please see the Food Hamper and Gift Guidelines on the Sponsor-a-family page of the website. Feel free to ask you family if you have any questions.

Q. The gift suggestions on my matched family application are more than \$50 per child.

- A.** The gift request list is JUST a suggestions/wish list. The families/children don't often know what the gift amount limit is so they often write expensive items. It is ok to combine the large and small gift amounts to try to purchase a more expensive item if you like. Feel free to ask the parent about child's interest if you need help purchasing a different gift.